



CONSULTATION
SATISFACTION
QUESTIONNAIRE

Feedback
that ticks
all the boxes

**PATIENT
DYNAMICS™**
listening to patients' views

Meaningful Data for Appraisal and Revalidation

Gathering feedback from patients is an important part of the GP appraisal process and will also feature strongly in revalidation. For maximum benefit, it makes sense to gather this information in a structured manner that delivers a report directly fit for purpose.

Consultation Satisfaction Questionnaire (CSQ) ticks all the boxes



Designed specifically to throw light on how patients react to a GP's consultation style

A fully validated survey tool

Developed by Professor Richard Baker, head of the Department of Health Science, Leicester University (and a practising GP)

Recommended by the NHS Appraisal Toolkit for use in gathering patient feedback for GP appraisals

Highly suitable for use in revalidation

Easy-to-use

Great value for money

What you see



50 questionnaires in a convenient A5 pad format

Posting box for patients to put the completed forms into

Instructions, pens and a posting label



“Meet your feedback requirements and gain valuable insights with this easy survey solution.”

What you get



Online survey completion at home for patients in a hurry

Data inputting, analysis and full transcription of written comments

A detailed graphical report with comparisons against national averages

As the database matures, customised comparisons taking into account issues such as practice location and deprivation score so the survey says more about you, and less about the patients you see

Going forward, year-on-year comparisons

Freephone helpline and full service back-up for you and your patients

✓ Inclusive Pricing

£75 (plus VAT) for a 50 questionnaire survey, or
£90 (plus VAT) for an enhanced 100 questionnaire survey.



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About PatientDynamics Ltd

We are a full Care Quality Commission approved supplier of health surveys with many years experience gathering patient reports of their healthcare experience. In the last 2 years alone, we have surveyed over 250,000 patients in general practice.



To find out more, contact us at:

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